



## **GENERAL TERMS & CONDITIONS**

Elite Football Coaching accept no responsibility for and exclude all liability in connection with browsing this site, the use of information on this site and downloading any material from it including but not limited to any liability for errors, inaccuracies, omissions or misleading or defamatory statements.

We believe the contents of this website to be true and accurate as at the date of writing but can give no assurances or warranty regarding the accuracy, currency or applicability of any of the information in relation to specific services and activities we provide and arrange.

Elite Football Coaching products and services communicated in this website and any other promotional literature can be removed or amended at any time depending on availability.

## **FEES & PAYMENTS**

### **Subscription Fees :**

1. Our standard monthly membership subscription fee may vary depending on centre and region in the UK. Prices are disclosed upon invitation to begin Elite Football Coaching membership
2. You must be signed up to our monthly direct debit subscription plan, this guarantees the child's membership with Elite Football Coaching. (Elite Football Coaching centres are usually closed on Bank Holidays as well as a two-week period over Christmas and a two-week pre-season period around the end of May / beginning of June) The monthly membership payments cover all scheduled UK national holidays and 5-week calendar months, therefore you will be effectively charged for 48 weeks of the year.

3. Players will not be permitted to attend should 2 consecutive monthly membership payments fail to be received.
4. All booked sessions must be paid for, regardless of your child's attendance. Fees are nonrefundable in the event of your child's absence. Fees are also non-refundable in the event of unforeseen circumstances such as poor weather, issues we deem to be detrimental to the Health & Safety of our coaches and players, or if we are delayed or prevented in performing our obligations by an event outside of our control.
5. Elite Football Coaching membership prices are subject to change on 30 days notice.

### **Payment Processing :**

All payments taken by Elite Football Coaching are taken via third party payment specialists. We use Stripe Payments & GoCardless Direct Debits. Both company's terms and conditions and privacy policies can be found on their websites.

### **Cancellation :**

Elite Football Coaching memberships are 1 month rolling contracts.

Members can cancel at any time but must give a minimum of 10 working days notice to guarantee that they receive no additional charges for the following month. (any less than this & you may be charged for the following month & no refunds will be given)

Cancellation notifications must be sent via email to [info@elitefootballcoaching.co.uk](mailto:info@elitefootballcoaching.co.uk) stating your name, your child's name, child's date of birth & the centre / session that they attend.

### **Limitation of Liability :**

To the fullest extent permitted by law, Elite Football Coaching or any of its staff have any liability whatsoever to any person for any direct or indirect expense, damage or other loss of any kind whatsoever in connection with the coaching services provided under these terms. There are certain liabilities which we cannot exclude by law and nothing in these Terms excludes or limits our liability for death or personal injury caused by its negligence, fraud or fraudulent misrepresentation.

### **Photography :**

By accepting these terms and conditions, you also agree to the use of photography and videography from training sessions & fixtures to be used for marketing purposes such as our website, social media & promotional content. If you do not want your child or participant

to appear in such photography, please notify us via email at [info@elitefootballcoaching.co.uk](mailto:info@elitefootballcoaching.co.uk)

**Privacy :**

By accepting these terms, you also agree to Elite Football Coaching sharing your personal mobile phone number by adding you to any Whatsapp group chats that are used to arrange & organise team events and matchday communication.

Your mobile phone number will not be shared with anybody outside of your child's team Whatsapp groups chats.

**Membership Conditions :**

A player's place at Elite Football Coaching is conditional upon all the above Terms & Conditions being adhered to at all times.

Elite Football Coaching reserves the right to amend and update our Terms and Conditions at any time.

In the event that our Terms & Conditions are updated, they will be updated on this page.