



DIRECT DEBITS & CANCELLATION POLICY

All Direct Debit mandates for Elite Football Coaching sessions are taken via GoCardless

Payments for all Elite Football Coaching sessions will start on the 1st of the month following their setup.

(payments may be taken up to 5 working days after the 1st due to weekends / bank holidays)

Direct Debit payments will cover a child's membership to a session for that calendar month

Failed direct debits will be automatically resubmitted within 5 working days.

There will be a one off charge of £5 for each failed direct debit

CANCELLATIONS

Elite Football Coaching session memberships are 1 month rolling contracts

Members can cancel at any time but must give a minimum notice of 10 working days to avoid being charged for the following month

(Any less than this and you may be charged for the following month & no refund will be given)

Cancellation notifications must be sent via email to :

info@elitefootballcoaching.co.uk

Please provide the following details when requesting cancellations :

- Child's Full Name
- Details / Name of the session that they attend
- The email address used to set up the GoCardless mandate